## ON JUNE 8, 2021 WE'RE UPGRADING OUR DIGITAL BANKING PLATFORM!

Citizens National Bank is excited to provide you a simpler, seamless experience, including enhanced security features no matter what device you're using.







## **Signing In For The First Time:**

**Online Users:** Click on the Account Login button on our home page to get started. (Microsoft Internet Explorer is not a supported browser) We recommend the current versions of Google Chrome, Microsoft Edge, Firefox or Safari.

**Mobile App Users:** Download the new **My Citizens National Bank PR** app from the Google Play <sup>TM</sup> or Apple® App Store. You will be required to set up a 4 digit pin.

## **All Users:**

- Enter your existing Username and Password to sign in.
- Enter your email address and a cell phone number where you can receive a text or phone call to obtain a verification code.
- Select how you would like to receive your verification code from one of three options: cell phone number for call or text or Authy app.
- Enter the 7-digit verification code received and click Verify.
- Review the User Agreement and click Accept.
- You'll be taken to your new Dashboard to begin your new online/mobile banking experience!

## Questions? Contact us at 218-732-3393 We're here for you!

Thank you for your patience during this transition.



